

United Way 2023 Year End Logic Model

Tri-Development Center

Inputs	Activities	Outputs	Outcomes
Facilities			
4-day centers	<ul style="list-style-type: none"> Maintain facilities' licenses Eliminated DOL special minimum wage certificate, 14(c) 	<ul style="list-style-type: none"> Annual licensing completed. Ensure compliance with DOL regulations All individuals now receive minimum wage 	<ul style="list-style-type: none"> 4 centers licensed Participants earned fair wages
Materials	<ul style="list-style-type: none"> Purchase/provide materials needed for training Started using the Meaningful Day Curriculum from Community Options Training in job skills, money management, health, safety, job skills, money, social skills, self-care, and recreation 	<ul style="list-style-type: none"> Materials for training available as needed. Skills Coaches can utilize the new curriculum as a lesson plan which assists with organizing their workday Participants receive training in needed skills. 	<ul style="list-style-type: none"> Identified new training material to purchase to teach job skills, money management, health, safety, job skills, money, social skills, self-care, etc. Self-sufficiency/work skills
Staff	<ul style="list-style-type: none"> Increased the number of FTEs to 96 Conducted staff development training 	<ul style="list-style-type: none"> With increased staffing, we were able to serve more individuals Staff received training to enhance service delivery We were also able to host professional development training outside of our in-service training to equip our management team with the 	<ul style="list-style-type: none"> The quality of services provided met the needs of those supported according to the satisfaction surveys.

		knowledge needed to run effective programs	
Individuals	<ul style="list-style-type: none"> • Development of individual training plans • Provide individualized training to participants following plans • Provide opportunities for community participation 	<ul style="list-style-type: none"> • 60 additional people obtained employment at or above minimum wage. • 423 people had plans and received training 	<ul style="list-style-type: none"> • Provided work opportunities • Provided services as specified • Community participation increased tremendously compared to the limited/virtual opportunities we had because of COVID-19 • Provided over 100,000 units of service
Vehicles	Provide transportation to/from home, center, worksites, and community activities	<ul style="list-style-type: none"> • Operated 32 door-to-door routes. • Purchase/lease replacements as needed • 500,000+ miles of transportation provided 	<ul style="list-style-type: none"> • Ensured that all individuals supported were safely transported to and from home, day programs, work sites, and community activities
Volunteers	Assisted with special projects to benefit local nursing home residents, veteran-supported programs, Aiken County residents in need, senior citizens in Aiken County, and the Community Ministries of North Augusta	<ul style="list-style-type: none"> • Enhance services and community involvement 	Found opportunities to participate in that offered opportunities of interest to those we support.

Self-advocacy	<ul style="list-style-type: none"> • Assist/coordinate self-determination/self-advocacy activities • Our agency now has an active Self-Advocacy group again that has made an impact in our local community 	<ul style="list-style-type: none"> • Participated in virtual and in-person self-advocacy trainings hosted by ABLE SC and Walton Options • Individuals supported have had the opportunity to complete leadership training with self-advocates from around the state 	<ul style="list-style-type: none"> • Increased self-sufficiency skills • Participated in virtual and in-person self-advocacy trainings hosted by ABLE SC and Walton Options
Funding	Budget available funds to meet program needs	<ul style="list-style-type: none"> • Used funding from DDSN, DHHS, private donors, grants, and United Way to operate the program 	<ul style="list-style-type: none"> • Purchase materials as needed • Paid staff and other associated costs required for the provision of services
Quality Assurance	<ul style="list-style-type: none"> • Conduct satisfaction surveys of clients/families • Clients/families identify benefits of services • Monitor individual goals/objectives monthly 	<ul style="list-style-type: none"> • 90% satisfaction self-direction of service, goals, and activities. • 90% satisfaction with support for community participation. • Top five benefits: earn money, have a job, increased independence, being treated with dignity and respect, make friends, & increase self-esteem. 	<ul style="list-style-type: none"> • Participants made progress on 1 or more goals increased skills/self-sufficiency • Services met participants and family needs • Individuals were able to express other community options they want to participate in

		<ul style="list-style-type: none">• Revise goals and objectives as needed to support progress.	<ul style="list-style-type: none">• Relationships were built with other communities to enhance the service delivery• Increased self-sufficiency and advocacy skills
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